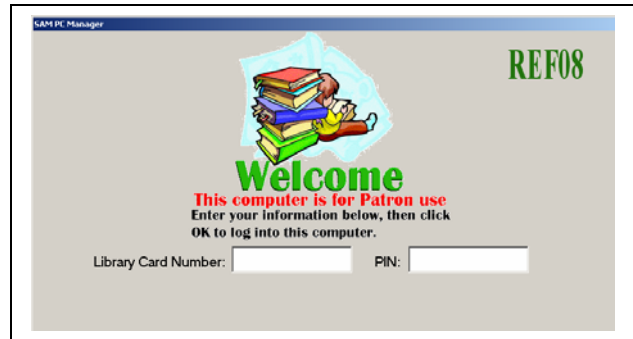


Enfield Public Library Smart Access Management (SAM) Information Sheet

Overview

The Enfield Public Library found a solution with SAM for managing the use and transactions of technical resources provided for public use and improving staff efficiency.

SAM is a complete, easy to use program for managing Library patron technology, offering centralized configuration of all many features. SAM integrates essential requirements such as managing session time and scheduling along with a software-only solution for print cost recovery. Internet content can be filtered at various user defined levels as selected by Library patrons.



The software's PC Activity Manager is the interface that enables staff to access specified patron data, record payments, view all current computer activity and waiting lists and control a full range of functions over the public-use computers all from the convenience of the staff desktops. Functions from the PC Activity Manager include the ability to log people on and off, send messages, extend time or end a session, close a browser or shut down the PC. Also with the PC Activity Manager's "Visitor Card" button, staff can issue time-limited "Visitor Cards" to library visitors.

Highlights

- Automated log on for patrons and visitors
- Enforces Library session rules and gives session flexibility when the Library is not busy
- Card-less print, copy, and fee/fine payments
- Self-service options for signing up / reserving PCs
- Statistical usage and financial reports
- CIPA compliance without staff burden
- Automatically gives Internet access consistent with library policy
- Provides patron selected Internet filtering

Interaction with Other Systems

- 8e6 R3000 appliance
- Microsoft SQL Server
- Internet Gateway

Project Details

- Project: SAM Implementation
- June 2006