

### **How to call in a Streetlight Outage:**

Town Employees, Police and Fire Departments, and Residents can call the Department of Public Works at (860) 763-7561 or (860) 763-7527, 24 Hours Per Day, 365 Days Per Year. In order to repair all *municipally owned* lighting within seven calendar days, we require the following information:

- Problem (Light outage, cycling on and off, light on during the day, etc.)
- Street Light Pole Number (pole # is facing street at eye level)
- Street Address closest to the light pole
- Cross Street nearest to the light pole/problem
- Caller's Name and Phone Number (in case driver cannot find outage or has questions)

Without the above information, streetlights may not be able to repair the outage within seven calendar days.

Outages can also be reported via SeeClickFix at <http://www.enfield-ct.gov/955/Fix-Enfield>.

Thank you for helping us make Enfield the best community it can be!